

Privacy Policy

At SurajTransport.com, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, share, and protect your data when you use our services.

1. Information We Collect

- **Personal Information:** When you book a ticket, we may collect personal information such as your name, email address, phone number, and payment details.
- **Travel Information:** We collect details related to your travel, including booking reference numbers, travel dates, and destinations.
- **Technical Information:** We collect information about your device and how you interact with our website, such as IP addresses, browser types, and cookies.

2. How We Use Your Information

- **To Process Bookings:** We use your personal and payment information to process and confirm your bus ticket bookings.
- **Customer Support:** Your contact details are used to provide support, respond to inquiries, and send notifications related to your booking.
- **Improvement of Services:** We analyze technical data to improve our website's functionality, user experience, and service offerings.
- **Marketing Communications:** With your consent, we may send you promotional offers, updates, and newsletters. You can opt-out of these communications at any time.

3. How We Share Your Information

- **Third-Party Service Providers:** We may share your information with trusted third parties who assist us in processing payments, providing customer support, or delivering marketing communications. These providers are bound by confidentiality agreements and are only permitted to use your data for specified purposes.
- **Legal Requirements:** We may disclose your information if required by law, regulation, or legal process, or to protect the rights, property, and safety of SurajTransport.com, our customers, or others.
- **Business Transfers:** In the event of a merger, acquisition, or sale of all or part of our assets, your information may be transferred to the new owner.

4. Data Security

- We take appropriate technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.
- Payment transactions are encrypted using SSL technology to ensure the secure transmission of your data.

- Despite our efforts, please be aware that no method of transmission over the internet or electronic storage is 100% secure.

5. Cookies and Tracking Technologies

- Our website uses cookies and similar tracking technologies to enhance your experience, analyze site usage, and assist in our marketing efforts.
- You can manage your cookie preferences through your browser settings, but disabling cookies may affect your ability to use certain features of our website.

6. Your Rights

- **Access and Correction:** You have the right to access, correct, or update your personal information at any time by logging into your account or contacting us directly.
- **Data Portability:** You may request a copy of your data in a structured, commonly used, and machine-readable format.
- **Deletion:** You have the right to request the deletion of your personal information, subject to certain legal obligations we may have to retain it.
- **Objection to Processing:** You may object to the processing of your data for certain purposes, such as direct marketing.

7. Children's Privacy

- Our services are not intended for use by children under the age of 13. We do not knowingly collect personal information from children. If we learn that we have inadvertently collected such information, we will take steps to delete it as soon as possible.

8. International Data Transfers

- Your information may be transferred to and stored on servers located outside of your state, province, country, or other governmental jurisdiction, where data protection laws may differ from those in your jurisdiction.
- By using our services, you consent to the transfer of your information to countries outside of your country of residence, including the United States and other countries where our service providers operate.

9. Changes to This Privacy Policy

- We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any changes will be posted on this page, and the date of the latest revision will be indicated at the top of the policy.
- Your continued use of our services after any changes to this Privacy Policy constitutes your acceptance of the revised terms.

10. Contact Us

- If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at 9679557556.

By using our website and services, you agree to the terms of this Privacy Policy. Thank you for trusting SurajTransport.com with your personal information.